



Better Energy Homes

Technical Assessment Process for Heat Pump System Grants

Version 1.6 2024



Table of Contents

1	INT	RODUCTION	3
	1.1	OUTLINE OF THE GRANT AND THE TECHNICAL ADVISOR	3
	1.2	PURPOSE OF THIS DOCUMENT	3
	1.3	AMENDMENTS TO THIS DOCUMENT	3
	1.4	Version History	3
2	ROI	LE OF THE TECHNICAL ADVISOR	4
	2.1	INDEPENDENCE OF THE TECHNICAL ADVISOR	5
	2.2	ROLE AND PROFESSIONAL CONDUCT OF THE TECHNICAL ADVISOR	5
	2.3	REGISTRATION REQUIREMENTS FOR THE TECHNICAL ADVISOR	7
3	HEA	AT PUMP SYSTEM GRANT AND TECHNICAL ASSESSMENT PROCESS OVERVIEW	9
4	TO	TAL HEAT LOSS REQUIREMENT AND THE DWELLING BER	12
	4.1	What is the Heat Loss Indicator?	12
5	TEC	CHNICAL ASSESSMENT PROCESS AND SUPPORTING THE HOMEOWNER	14
	5.1	TECHNICAL ASSESSMENT FORM	15
	5.2	PROCESS FOR DERELICT/PARTLY DEMOLISHED DWELLINGS	17
	5.3	ADDITIONAL SERVICES CARRIED OUT BY TECHNICAL ADVISORS	18
6	QU	ALITY ASSURANCE AND DISCIPLINARY PROCEDURE FOR THE TECHNICAL ASSESSMENT PROCES	S20
	6.1	QUALITY ASSURANCE PROCEDURE	20
	6.2	DESK CHECKS AND REVIEWS	22
	6.3	SANCTIONS AND APPEALS	22
	6.4	SUMMARY SANCTIONS AND APPEALS	22
7	REC	DUIRED REFERENCE DOCUMENTS FOR TECHNICAL ADVISORS	23

1 Introduction

1.1 Outline of the grant and the Technical Advisor

The installation of Heat Pump Systems is grant-aided by SEAI under the Better Energy Homes and Communities programmes. For dwellings built prior to 2007, one of the requirements for a dwelling to qualify for a grant for Heat PumpSystems is that the energy performance of the dwelling fabric is suitable for Heat Pump System installation. This requirement is in line with SEAI's aim for installed Heat Pump Systems to be as efficient and effective as is feasible.

To make this possible, an independent Technical Advisor, who is registered with SEAI, is engaged by the homeowner as part of the application process. The Technical Advisor guides the homeowner on the energy performance of the dwelling, particularly on the suitability of the dwelling for a heat pump system based on the dwelling's heat loss. They also provide the homeowner with independent guidance on measures necessary to ensure that the dwelling fabric heat loss is lowered to an acceptable level for a heat pump system to perform effectively and efficiently.

For dwellings built from 2007 onwards, a Technical Assessment is not required to be completed to apply for a Heat Pump Systems grant. In lieu of a Technical Assessment, Homeowners can now complete a Self-Declaration Form confirming the year of construction of their home and that they wish to forego carrying out a Technical Assessment. Homeowners whose dwellings are built from 2007 onwards still have the option of completing a Technical Assessment and availing of the grant, however any identified fabric upgrades which will improve the dwelling's heat loss are not mandatory. Completing any identified fabric upgrades to improve the dwellings heat loss will ensure the optimum operating efficiency of the heat pump to be installed.

1.2 Purpose of this document

This document defines the role of the SEAI-Registered Technical Advisor and their work in carrying out Technical Assessments as part of the Better Energy Homes grant process. The document includes details for Technical Advisor registration, guidance on the requirements of the role, Code of Conduct, Quality Assurance and Disciplinary Procedures as well as outlining the Technical Assessment Form.

1.3 Amendments to this document

SEAI reserves the right, from time to time, to review and amend this document. Technical Advisors shall be made aware of any such amendments to this document by email or by way of an update displayed on the Better Energy Homes section of SEAI's website. For the most up-to-date version of this document, Technical Advisors should visit the SEAI's website at www.seai.ie/register-with-seai/technical-advisor/.

Page 3 of 23 V1.6

1.4 Version History

Version	Date	Summary of changes from previous version	
1.0	April 2018		
1.1	March 2019	 Updated references to the new documents "Domestic Technical Standards and Specifications" and "Better Energy Homes ContractorsCode of Practice" Inserted update at the end of Section 4 on allowance for HLI > 2 and <=2.3 Inserted update on cases where a pre-BER cannot be carried out(derelict or partly demolished dwellings) in Section 5.2 	
1.2	May 2019	 Added to section 2.2 Professional Conduct of the Technical Advisor: o Clarification that a post works BER will be required as part of thegrant process, and whether this is included or not in the quotation 	
1.3	March 2020	 Further clarification of the obligation to base the assessment on a published BER for the existing home, unless conditions in section 5.2are satisfied. Improvements in the text 	
1.4	February 2022	Section 5.2 Amendment to eligibility criteria	
1.5	March 2023	Section 5 Amendment to Technical Advisors Role	
1.6	February 2024	Formatting fixes. HLI Rule Update	

Page **4** of **23**

2 Role of the Technical Advisor

As part of the application process for BEH Heat Pump System grants, the Technical Advisor may be engaged by the homeowner to advise on the energy performance of the dwelling. Technical Advisors are registered by SEAI based on the minimum registration requirements detailed in Section 2.3. The Technical Advisor guides the homeowner on the suitability of the dwelling for a heat pump system, particularly from a heat loss perspective using SEAI's Dwelling Energy Assessment Procedure (DEAP).

For homes built prior to 2007, a Technical Assessment is a requirement to qualify for a heat pump system grant. For homes built from 2007 onwards, there is no requirement for the homeowner to complete a Technical Assessment however they may elect to do so. Technical Advisors are required to advise homeowners of dwellings built from 2007 onwards that a Technical Assessment is not mandatory. Homeowners within this cohort may elect to complete and upload the Self-Declaration form in lieu of a Technical Assessment. More information on which can be found here: https://www.seai.ie/grants/home-energy-grants/heat-pump-systems/

If the total heat loss per m² is too high for dwellings built before 2007, the dwelling will not qualify for a Better Energy Homes Heat Pump System grant. In this instance, the Technical Advisor provides the homeowner with independent guidance in a Technical Assessment, detailing any upgrades needed to reduce the heat loss to the required level. The Technical Assessment form is submitted to SEAI on completion and is signed by the homeowner and Technical Advisor. There is no fee payable to SEAI for submission of the TechnicalAssessment form.

The Technical Assessment is based on SEAI's Dwelling Energy Assessment Procedure (DEAP), as used for calculating domestic Building Energy Ratings¹¹. The Technical Assessment must be based on a published BER representing the home at the time the Technical Assessment is carried out. Submission of the Technical Assessment is a mandatory prerequisite only for homes built before 2007 for the Heat Pump System grant application. Depending on homeowner requirements, the Technical Advisor may provide further guidance and support to the homeowner in respect of subsequent fabric and Heat Pump System upgrades; and may also carry out the required BER assessment after all grant measures are complete. However, all workcarried out as an SEAI registered Technical Advisor is subject to the independence requirements and professional conduct requirements detailed in Sections 2.1 and 2.2, respectively.

All queries related to Better Energy Homes or the Technical Advisor Role should be directed to the Better Energy Homes Helpdesk. All queries related to BER/DEAP only should be directed to the Building Energy Rating Helpdesk:

	Better Energy Homes	Building Energy Rating
Phone	01 8082100	01 8082054
Email	info@betterenergyhomes.ie	registered@ber.seai.ieinfo@ber.seai.ie

Page 5 of 23 V1.6

-

¹ https://www.seai.ie/home-energy/building-energy-rating-ber/support-for-ber-assessors/

2.1 Independence of the Technical Advisor

Technical Advisors are required to act in an independent and transparent manner at all times when fulfilling the role detailed in this document. Technical Advisors are prohibited from carrying out a Technical Assessment on or providing related guidance and support in relation to a dwelling:

- a) which is owned by them or by any Connected Person, or
- b) which, at the time of carrying out or submitting the Technical Assessment to SEAI, or within the subsequent 12 months, is to be sold or let by them or a Connected Person in their capacity as a sales or letting intermediary,
- c) where the Technical Advisor would be assessing energy improvement works carried out by him/her or a Connected Person within the preceding 12 months,
- d) in any other circumstances in which they have a material financial interest in the outcome of the Technical Assessment and/or the said guidance or support, other than the fee charged for the Technical Assessment and guidance services.

It is a matter for each Technical Advisor to take adequate steps to ensure that a building on which they carry out a Technical Assessment is / will not be sold or let by them or a Connected Person at the time of carrying out or submitting the Technical Assessment or within the subsequent 12 months.

The following definitions and related provisions in the BER/DEC Assessors Code of Practice²² also apply to Technical Advisors: "Connected Person"; "owned"; "management of independence"; and "SEAI's Reserved Rights and Powers". However, for clarity, the "Annual Declaration of Independence" required to be completed by BER/DEC Assessors is only applicable to their work as a BER Assessor.

In all cases, where a Technical Advisor is publishing BER Assessments, the BER Assessors Code of Practice and Quality Assurance Disciplinary Procedure apply to them as a BER Assessor and to the published BER Assessment.

In addition to the requirement above, Technical Advisors cannot be employed by companies that provide Quality Assurance and/or administrative services to the Better Energy Homes Programme.

2.2 Role and Professional Conduct of the Technical Advisor

In addition to the rules detailed in Section 2.1 above, several other aspects of the BER/DEC Assessors Code of Practice must be adhered to in carrying out the role of a Technical Advisor.

The following requirements apply to the role of a Technical Advisor:

- Technical Advisors must ensure that data compiled and inputted to Technical Assessments is
 accurate and that the **published** BER used as the basis to calculate the Heat Loss Indicator
 ("HLI") at the time of the Technical Assessment and the proposed HLI and associated upgrades
 accurately reflects the dwelling as it stands. If the Technical Advisor cannot confirm that the
 published BER reflects the dwelling accurately, they must publish an updated pre-works BER.
 This is required in order to have a valid basis for the Technical Assessment.
- Technical Advisors must retain all data used in calculating the current HLI and expected HLI
 following proposed upgrades in the Technical Assessment. SEAI reserve the right to request
 this data. This includes supporting evidence, photographs and calculations detailed in the
 DEAP methodology and DEAP Survey Guide. This applies regardless of whether the BER
 assessment used in calculating the current HLI was published by the Technical Advisor or by
 another BER Assessor.

Page **6** of **23**

² https://www.seai.ie/energy-in-business/ber-assessor-support/

- SEAI reserves the right to accept or revoke Technical Assessments either at the time of submission or any time thereafter, regardless of the registration status of the Technical Advisor.
- The same conditions as per the BER Assessors Code of Practice on "Indemnification of the Sustainable Energy Authority of Ireland and Insurance" all apply to Technical Advisors. In addition, the insurance requirements specified must extend to the Technical Advisor's work as an SEAI Registered Technical Advisor for the Better Energy Homes grants programme.
- The Technical Advisor (and his/her Principal) shall indemnify SEAI against all actions, proceedings, claims or demands whatsoever arising out of or in connection with:
 - The negligent or otherwise wrongful act or omission on the part of the Technical Advisor;
 - A breach by the Technical Advisor of any of the rules set out by SEAI pertaining to the role of the Technical Advisor or the Better Energy Homes Programme;
 - Any other consultancy service or advice provided by the Technical Advisor in respect of the energy efficiency of buildings or otherwise.
- The confidentiality and data protection requirements detailed in the BER Assessor's Code of Practice apply to the Technical Advisor role. Specifically, to keep confidential the identity of clients and Technical Assessment records, and to obtain the consent of the client to hold discussions with third parties concerning Technical Assessment records.
- Technical Advisors shall manage their affairs to ensure that a high level of service is delivered to their clients. Prior to commencing any Technical Assessment work for clients, the Technical Advisor must provide in writing to the client at least the following:
 - A description of the proposed services
 - A quotation of the proposed cost (including VAT and expenses)
 - Clarification that a post works BER will be required as part of the grant process, and whether this is included or not in the quotation
- Costs of services are a matter for agreement between the Technical Advisor and client.
- Conditions from the BER Assessor's Code of Practice pertaining to visiting a client's building, agreeing dates of site visits, and identification at the time of the site visit, all apply to Technical Assessments and the Technical Advisor's role therein.
- Rules on advertising and sales promotion detailed in the BER Assessor's Code of Practice apply to the work carried out as a Technical Advisor.
- If any dispute arises between a Technical Advisor and SEAI or a third party, the Technical Advisor shall take all reasonable steps to endeavour to find a resolution. SEAI has procedures to deal with complaints, disputes and appeals and copies of these procedures are available on SEAI's website or from SEAI on request.
- SEAI will hold on file details of Technical Advisor registration and their Technical Assessments carried out. SEAI can provide a Technical Advisor with details held pertaining to their registration or Technical Assessments on request. Similarly, SEAI can provide a homeowner with details of Technical Assessments of dwelling(s) owned by that homeowner.
- Conditions in the BER Assessor's Code of Practice describing SEAI's Whistle-blower Policy also apply to the role of the Technical Advisor.
- SEAI reserves the right to issue directions to Technical Advisors from time to time in relation to the matters set out in this document.

Page **7** of **23**

Sanctions arising from breaches of requirements of Technical Advisors are detailed in Section 6 of this document. It should be noted that working as a Technical Advisor does not waive or reduce any of the BER Assessor's obligations detailed in the BER Code of Practice.

As always, Technical Advisors must adhere to the rules and regulations of the BER/DEC Assessors Code of Practice when carrying out and publishing BER Assessments. BER Assessors are not precluded from registering or operating as BER Assessors if they are not also a Registered Technical Advisor.

2.3 Registration Requirements for the Technical Advisor

SEAI maintains and publishes a list of current registered Technical Advisors on the SEAI website. The Technical Advisor registration process is free and is renewed every three years.

To successfully register as a Technical Advisor, you must:

- 1) Be a currently registered Domestic BER Assessor.
 - a. If you are not a currently registered Domestic BER Assessor or your Domestic BER Assessor registration has lapsed or been suspended for any reason, you may not register and you must not practice as a Technical Advisor until your Domestic BER Assessor registration is re-activated.
 - b. Registered Technical Advisors will be de-registered in cases where their Domestic BER Assessor Registration is lapsed/suspended until the Domestic BER Assessor Registration is re-activated.
 - c. The BER Assessor registration number is also used as the Technical Advisor registration number.
- 2) Have attended a Technical Advisor (Heat Pump Systems) workshop as required by SEAI. Records of attendance at these workshops are maintained by SEAI.
- 3) Confirm that you have maintained the same insurance levels as specified in the BER/DEC Assessors Code of Practice for Professional Indemnity, Public Liability and Employers Liability and that these insurances cover your activities as an SEAI Registered Technical Advisor for Better Energy Homes as well as for your activities as a Registered BER Assessor.
- 4) Have read and understood the required reference documents listed in Table 4 of this document.
- 5) Fill out and submit the Technical Advisor Registration Form available on the SEAI website or on request from the Better Energy Homes Helpdesk.
- 6) Satisfy the qualification requirements in Table 1 below <u>or</u> demonstrate membership of the professional organisations at the levels listed in Table 2 below.

Page 8 of 23 V1.6

NFQ Level 7 Degree in one of the following	NFQ Level 7 Degree where min. two subjects below covered for min. two semesters each	
 Architecture Architectural Technology Building Services Engineering Building Surveying Civil Engineering Electrical Engineering Mechanical Engineering Quantity Surveying 	 Architecture Architectural Technology Building Construction / Technology Building Design Building Energy Performance Building Services Engineering Building Surveying Civil Engineering Electrical Engineering Mechanical Engineering Quantity Surveying 	

Table 1: Minimum Educational Requirements for Technical Advisor Registration

Professional Body	Eligible Grades
Chartered Institution of Building Services	Fellow (FCIBSE)
Engineers (CIBSE)	Member (MCIBSE)
	 Associate (ACIBSE)
	Graduate member
Chartered Institute of Architectural	Chartered Architectural Technologists (MCIAT)
Technologists (CIAT)	 Associate Member (ACIAT)
	Technician (Architectural Technician)
Chartered Institute of Building (CIOB)	Fellow Member (FCIOB)
	 Chartered Member (MCIOB)
	 Incorporated Member (ICIOB)
	Associate Member (ACIOB)
Energy Institute	 Fellow (FEI) Chartered Engineer (CEng)
	 Incorporated Engineer (IEng) Chartered
	 Energy Manager Member (MEI)
	Chartered Energy Engineer
Engineers Ireland (EI)	Fellow (CEng FIEI)
	Associate (AMIEI)
	 Chartered Engineer (CEng MIEI)
	Ordinary Member (MIEI)
Royal Institute of the Architects of Ireland (RIAI)	Fellow (FRIAI)
	Member (MRIAI)
	Architectural Technician Member (RIAI Arch.
	Tech)
Society of Chartered Surveyors (SCS)	Chartered Quantity Surveyor Chartered
	Building Surveyor

Table 2: Minimum Professional Body Membership Requirements for Technical Advisor Registration

Page **9** of **23**

3 Heat Pump System Grant and Technical Assessment Process Overview

The overall application process for Heat Pump System grants is shown in Figure 1. In summary, it shows the following broad steps:

- 1) The applicant must carry out a Technical Assessment of the dwelling if built before 2007 using a Registered Technical Advisor. More details in Figure 2 below.
- 2) The applicant should get quotations from BEH Registered Contractors for Heat Pump Systems and must appoint a Registered Contractor, who is responsible to carry out the design and sizing of the heat pump system.
- 3) The homeowner/Energy Partner applies for the Heat Pump System grant, uploading the Technical Assessment report, if completed or the Self-Declaration for dwellings built on or after 2007 where a Technical Assessment has not been undertaken.
- 4) If energy upgrades are identified in the technical assessment for dwellings built before 2007, works must be carry out to bring the dwelling heat loss down to the required level. Details of how to obtain any applicable fabric upgrade grants are available on SEAI's website.
- 5) Homeowners for dwellings built from 2007 onwards who have completed a Technical Assessment are not obliged to complete any energy upgrades identified, however it is recommended to complete identified energy upgrades in order to ensure optimum efficiency of Heat Pump System.
- 6) Heat pump installation is carried out, the Registered Contractor signs off on the design, installation and commissioning of the Heat Pump System. The required documentation is handed over to the homeowner and/or the BER Assessor carrying out the post-BER³.
- 7) The BER Assessor carries out post works BER assessment and enters the HLI and Heat Pump System efficiencies post works on the BER Declaration Of Works (DOW).
- 8) The grant cannot be paid if the requirements of the Heat Pump System grant are not met. To receive the grant payment, the homeowner will need to carry out the works required to remedy the shortcomings.

Page 10 of 23 V1.6

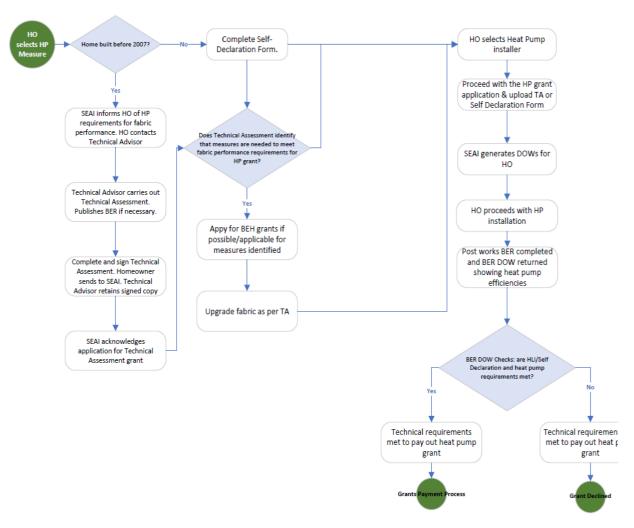


Figure 1: Overall Heat Pump System Grant Process

Page **11** of **23**

The Technical Assessment process referenced in Figure 1 is detailed further in Figure 2. The Technical Advisor carries out the following steps once engaged by the homeowner:

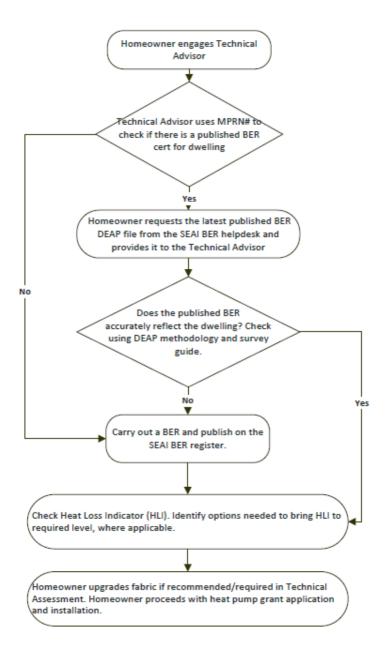


Figure 2: Technical Assessment Process

Page 12 of 23 V1.6

4 Total Heat Loss Requirement and the Dwelling BER

4.1 What is the Heat Loss Indicator?

Domestic heat pump heating systems are most efficient when they operate in a dwelling with low fabric and ventilation heat losses. This enables them to operate at lower space heating distribution temperatures and to meet most or all the space and water heat demand. Therefore, it is a prerequisite for the installation of a Heat Pump System funded by the Better Energy Homes programme for the dwelling to have a suitably low level of fabric and ventilation heat loss.

The metric used to determine if the dwelling has sufficiently low fabric and ventilation heat loss is the **Heat Loss Indicator (HLI)**. Heat Pump Systems will only be eligible for the Better Energy Homes Grant when installed in dwellings meeting the following condition³:

$$HLI \leq 2 W/K m^2$$

Figure 3: HLI Limit when applying for Heat Pump System grant

The HLI is based on the total of the fabric and ventilation loss for the dwelling divided by the total floor area. It is calculated by the DEAP software based on a DEAP assessment accurately reflecting the dwelling at the time of the Technical Assessment. Figure 2 details that the Technical Advisor will either obtain an already-existing BER assessment accurately reflecting the current dwelling or carry out and publish a BER assessment. The BER published before works must be based on the existing dwelling at the time of the assessment. It is the responsibility of the Technical Advisor to ensure that the BER assessment they are using to determine the HLI before grant application accurately reflects the dwelling as it stands based on the DEAP methodology and supporting evidence requirements therein. The Technical Advisor must retain the evidence and calculations used in verifying the BER being used to derive the HLI.

The HLI is the Total Heat Loss per m² of dwelling floor area. The screenshots in figures 4 and 5 show the location of the Total Heat Loss per m² in DEAP 4 and in DEAP 3.2.1.

In DEAP 4, the HLI can be found in the Building tab in the Assessment, in the last line at the bottom of the page, and also in the pop-up panel on the right-hand side of the Survey screen.

In DEAP 3.2.1, it is located in Building Elements -> Heat Loss Results -> Total Heat Loss per m². The HLI in the example below is 1.89W/K.m² and therefore meets the requirement.

Page 13 of 23 V1.6

2

³ An allowance has been introduced whereby HLI values up to and including 2.3 are acceptable, provided additional criteria are met. More details are provided at the end of this section.

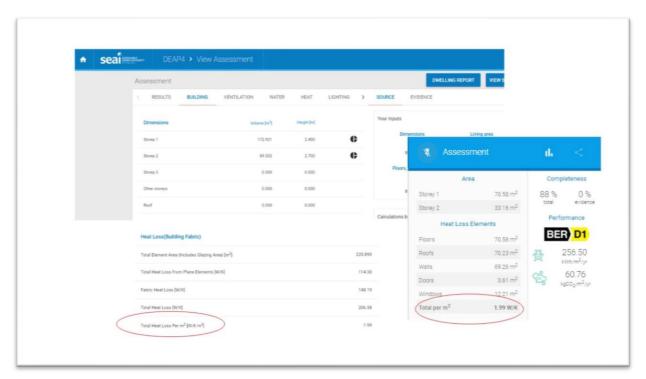


Figure 4: HLI in DEAP 4

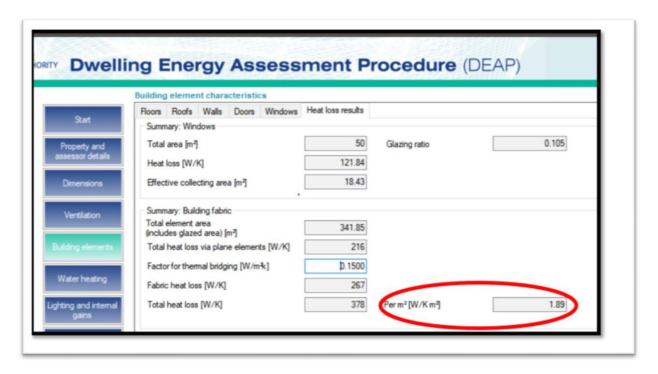


Figure 5: HLI in DEAP 3.2.1

Once the Technical Advisor checks the HLI against the required maximum value, they will either

a) Find that the requirement has been met and record this in the Technical Assessment form.
 There is no mandatory requirement for upgrade recommendations in this instance.
 OR

Page 14 of 23 V1.6

b) Find that the HLI requirement has not been met. In this case, the Technical Advisor will detail fabric improvement and air tightness options available to the homeowner to achieve the HLI requirement, outlining pros and cons of each approach. The Technical Advisor decides with the homeowner on the best option to achieve the HLI requirement and details these works in the Technical Assessment Form as described in Section 5.1 below.

Where the HLI is between 2 and 2.3 W/K m^2 , in some cases it may not be economically feasible to upgrade the home further. An HLI \leq 2.3 can be accepted where the following requirements are met:

- Maximum exposed wall U-value 0.37 W/m²K
- Maximum roof U-value 0.16 W/m²K or 0.25 W/m²K where not accessible (e.g. flat roof or rafters)
- Maximum Window U value 2.8 W/m²K* (and double glazed)
- Maximum Adjusted Infiltration Rate of 0.5 ac/h

Where the HLI is between 2 and 2.3 W/k m², the homeowner should be advised that the cost savings may not be significant, depending on the fuel and efficiency of the current heating system.

Page 15 of 23 V1.6

^{*}Note the Cost Optimal Window performance is 1.4 W/m²K, however a value of 2.8 W/m²K recognises that it may not be economically feasible to upgrade windows.

5 Technical Assessment Process and Supporting the Homeowner

The aim of the Technical Assessment Process is to identify any changes needed to reduce dwelling heat loss to a level where the heat pump system can operate efficiently and effectively. The Technical Advisor's role is to provide independent technical expertise for the homeowner to achieve this goal.

At a minimum, the Technical Advisors must ensure that:

- They have adhered to the guidance in this document.
- There is a published BER accurately reflecting the dwelling on the BER register before works commence. They must carry out and publish a BER assessment if necessary to achieve this and follow the DEAP methodology and BER/DEC Assessors Code of Practice in doing so.
- They have checked the HLI against the maximum value allowed.
- They have provided the homeowner with a report explaining the different options to achieve the HLI requirement, outlining the typical cost differences and pros/cons of these options. This report will be used by the homeowner and Technical Advisor to identify the option most acceptable to the homeowner, including practical and economic considerations as well as ensuring the HLI will be achieved. For example, such a report would weigh up the pros and cons of several routes to achieving the HLI requirement such as opting for external wall insulation compared to adding insulation to a roof with window upgrade, and also compared to more extensive airtightness measures with floor insulation upgrade.
- The measures they have outlined to the homeowner are genuinely achievable in the dwelling. This may require a more in-depth survey by the Technical Advisor or other third party.
- They have completed the Technical Assessment Form as per Section 5.1 setting out the
 necessary measures to best achieve the HLI requirement in Figure 3. All relevant sections of
 the Technical Assessment form must be completed including signatures of the homeowner
 and Technical Advisor.
- They retain a signed copy of the Technical Assessment Form on file for their record. Similarly, they must retain a copy of the advisory report issued to the homeowner explaining the options identified in the Technical Assessment Form. A copy of this file must be submitted to SEAI if requested.
- They retain all relevant files and calculations used to confirm that the published BER
 accurately reflects the dwelling in its current state, and all files and calculations used in
 deriving a proposed HLI during the Technical Assessment process. SEAI may request these files
 at any time as part of the Quality Assurance of the Better Energy Homes Programme.
- Retain all relevant files used to publish BERs before or after upgrades are carried out. This is as required under the BER/DEC Assessors Code of Practice.
- They explain to the homeowner what is meant by the measures detailed in the completed Technical Assessment Form. To do this successfully, the Technical Advisor must familiarise themselves with the requirements of Better Energy Homes grants, which the homeowner may avail of, as well as key standards and regulations applicable to home renovation and energy efficient upgrades. The reference documents listed in Table 4 of this document must be reviewed in this regard. Key aspects are to:
 - o Understand minimum requirements for grant aided measures;
 - O Advise the Homeowner that heat pump grants under the Better Energy Homes Programme are only available for first time systems. The Programme is not intended to support heat pump system installations or upgrades which have previously had a heat pump system installed (whether or not such system is functional at the time of the application).

Page 16 of 23 V1.6

- Advise the homeowner on what to ask contractors prior to engaging them for works;
 and
- Advise the homeowner on how to use the Technical Assessment Form, where applicable, to specify the works required to achieve the HLI to contractors.
- They advise the homeowner on the fundamentals of a heat pump system installation. This is also outlined in the Heat Pump System Guide for Homeowners (See Table 4) but it is useful to describe to the homeowner how the system would typically work, the need to reduce distribution temperatures and heat losses, operation of domestic hot water etc.
- In cases where the Technical Assessment submitted to SEAI is invalidated for any reason, discuss this with the homeowner and:
 - Review the assessment, correct errors if necessary, re-sign and re-submit it to SEAI, and clarify any changes made to the proposed upgrades, so the homeowner can relay these changes to their contractors; or
 - If the Technical Advisor who prepared the initial Technical Assessment is no longer able to revise and resubmit the Technical Assessment (e.g. if their registration has been de-activated), make themselves available to the homeowner and any new Technical Advisor engaged to provide the evidence and calculations supporting the initial invalidated Technical Assessment, so the homeowner can obtain a revised Technical Assessment as easily and as speedily as possible.
- A Technical Advisor must provide true and accurate information to the Homeowner at all times

Page 17 of 23 V1.6

5.1 Technical Assessment Form

The Technical Assessment Form is available as a Microsoft Excel file with editable entry fields or as a PDF. It must be signed by the homeowner and Technical Advisor before submission to SEAI. The form consists of several sections outlined as follows:

- (i) Administrative information. This section is mandatory.
 - Homeowner name and address
 - O Dwelling address, year of construction and total floor area
 - o Technical Advisor name and BER Assessor ID number.
 - Overall cost of delivering the service including advice, Technical Assessment and, if carried out, a BER publication prior to works. The cost of the BER post works is not to be included in this figure. SEAI do not charge a fee for submission of Technical Assessments. Note that publication of pre- and post-works BER assessments does incur the normal BER publication fees under the BER programme.
 - o Dwelling ID numbers including MPRN number and published BER assessment number
 - o Homeowner signature, date and declaration
- (ii) Technical advisor declaration
 - o Confirmation of BER accurately reflecting the dwelling in its current state.
 - Current value of Heat Loss Indicator and projected HLI following recommended works, shown to 2 decimal places. The projected value will be the same as the current value if no works are recommended by the Technical Advisor.
 - o Confirmation that they have carried out the tasks required of the Technical Advisor
 - o Declaration of interests
 - o Technical advisor signature and date
- (iii) Specification of measures required to achieve the Heat Loss Indicator requirement shown in Figure 3, necessary for Heat Pump System grant eligibility. Several facets of fabric and ventilation losses can be addressed here, with the current condition and proposed upgrade specified in each case. The DEAP methodology must be used to derive all relevant default and non-default values, with supporting evidence/calculations for current and proposed post-upgrade values retained by the Technical Advisor. Definition of the terms below are as per the DEAP methodology.
 - Upgrades to walls, roof and floors with the following details per element to be upgraded. This sheet MUST be included more than once if there are more than one wall or roof or floor types to be upgraded:
 - Description of the wall/roof/floor being upgraded.
 - Which wall/roof/floor number is this? For example, if it is the first of 3 walls, enter "1".
 - How many walls/roofs/floors to be upgraded? For example, if it is the first of 3 walls, enter "3".
 - Specified upgrade eligible for Better Energy Homes Grant? Applies to roofs and walls only
 - Element type
 - Insulation type, thickness and thermal conductivity
 - U-value
 - Area of element being upgraded and total dwelling heat loss area for this element type
 - Upgrades to windows and doors including the following. This sheet MUST be included more than once if there are more than one grouping of windows or doors to be upgraded. However, multiple windows can be combined into a single table (called a group of windows) to reduce the need for multiple tables. Similarly, multiple doors

Page 18 of 23 V1.6

can be combined into a single table:

- Description of the grouping of windows/doors being upgraded
- Which window or door grouping is this? For example, if it is the first group of windows or doors of 3, enter "1"
- How many groups of doors or windows are to be upgraded? For example, if it is the first group of windows or doors of 3, enter "3".
- Glazing type (single/double/triple/door)
- Frame type
- Glazing gap
- Solar transmittance
- Orientations included in this group. This could include several orientations in a single grouping if, for example, all windows in the dwelling were of the same type.
- Area
- Number of openings
 - Chimneys and flueless combustion room heaters
 - Open flues
 - Intermittent fans and passive vents
 - Draught lobby on main entrance
- Structural air tightness
 - Structure type
 - Suspended wooden ground floor
 - Percentage of windows and doors draught stripped
 - Other proposed measures to improve structural air tightness
 - Number of sheltered sides
 - Air pressure test result (option to specify a result required after upgrades).
- Ventilation method
 - Description of any proposed mechanical ventilation system including ductwork, efficiency and Specific Fan Power where relevant. This would also include the mechanical ventilation component in a Heat Pump System (e.g. Exhaust Air Heat Pump) if such a system is being recommended.

A note on structural air tightness, mechanical ventilation systems and air tightness testing

It is not mandatory to carry out an air tightness test before or after the fabric upgrades. However, if measures are recommended to improve structural air tightness such as servicing windows, taping junctions or sealing leakages SEAI strongly advise that an intended air tightness result is specified and that this is checked via an air-tightness test for the post works BER and HLI verification. Otherwise the benefits of the structural air tightness measures will not contribute towards the improved HLI and may result in the final HLI not meeting the required value.

Furthermore, mechanical ventilation systems, although not mandatory in houses for which the Heat Pump System grant is being sought, can improve the BER and HLI. However, they are not as efficient or effective in a house with poor air tightness and can impact negatively on the BER grade and HLI and even result in the HLI not being met. See Section 7 for references to relevant regulations and standards to be met including maintaining high internal air quality in a retrofitted dwelling.

Page 19 of 23 V1.6

5.2 Process for derelict/partly demolished dwellings

There may be cases where the technical advisor is unable to publish a pre-BER or verifying correctness the existing BER due to the derelict or partly demolished state of the dwelling. In this case, the Technical Assessment can be based on the designer (architect/engineer) plans for the refurbished dwelling, subject to the following conditions.

- The homeowner not being willing to get a BER published cannot be accepted as a reason not to publish a pre-BER (there must be other valid technical reasons to depart from the normal process)
- 2. To be eligible for the grant, the building must be considered as "existing", and have been built and occupied earlier than 2021. It cannot be a "new building"
- 3. Grant works must not have been started before grant approval
- 4. A Technical Assessment is still required based on the buildings original year of construction, these conditions are outlined above. This will need to demonstrate that the energy performance of the fabric according to the refurbishment plans meets the requirements for Total heat loss (HLI<=2). Some differences from the Technical Assessment process will apply:
 - a. If no BER can be published in accordance to the BER requirement, or if the previously published BER could not be verified, for example if part of the building has already been knocked down, notes must describe this.
 - b. Evidence of the reason why it was not possible to carry out a BER, or why the existing one could not be verified, must be either attached to the Technical Assessment document or retained by the Technical Advisor and presented when requested by SEAI (at DOW stage or later).
 - c. Architect/engineer plans for the refurbishment must be available. These must be used as the basis for the Total Heat Loss calculation and copies retained by the Technical Advisor.
 - d. All details and figures used in the calculation of the HLI must be retained by the Technical Advisor (XML or suitable PDF report)

<u>Important note</u>: A "provisional" BER should only be published for new buildings, not existing, and new buildings do not qualify for Better Energy Homes grants.

Page 20 of 23 V1.6

5.3 Additional services carried out by Technical Advisors

SEAI does not preclude Technical Advisors from providing to homeowners services additional to the minimum requirements set out above, should the homeowner and Technical Advisor agree to do so. However, SEAI requests, in such cases, that Technical Advisors will comply with the requirements of professional conduct and independence in this document, follow SEAI technical guidance available on the SEAI Website, and any applicable regulations and standards. Fees for these services are not part of the Technical Assessment Process costs documented in the Technical Assessment Form and are to be agreed between the homeowner and Technical Advisor. Such additional services might include but are not limited to the following:

- Early assessment of the heat pump installation in DEAP4.
- Advice on energy upgrades to the house not impacting the HLI such as lighting upgrades, additional renewable technologies, heat distribution (albeit much of this will be covered by the heat pump system designer).
- Advice during fabric upgrades to ensure measures specified in the Technical Assessment Form and the required HLI will be achieved.
- Advice during heat pump system design to verify Heat Pump System grant requirements are being met.
- The Post Works BER assessment and associated Declaration of Works (DOW). This is
 mandatory as part of the grants process and would typically be expected to be carried out by
 the Technical Advisor although a different BER Assessor to the Technical Advisor could carry
 it out. The Post Works BER is necessary and confirms that the installed heat pump system
 meets the HLI and efficiencies requirements prior to issuing of funds.
- Advice on additional measures not essential to achieve the HLI requirement. Technical
 Advisors are expected to provide homeowners with good advice to help identify effective
 measures to reduce energy usage in the home.

Page 21 of 23 V1.6

_

⁴ One of the grant requirements is for minimum space heating and hot water efficiencies. This requirement is based on the efficiencies calculated in DEAP. It is the responsibility of the Registered Contractor to ensure that the Heat Pump System they design and install meets this requirement. In some cases, the Registered Contractor may come to an agreement with the Technical Advisor for the DEAP assessment of the heat pump system at design stage.

6 Quality Assurance and Disciplinary Procedure for the Technical Assessment Process

6.1 Quality Assurance Procedure

The following tables details SEAI's Quality Assurance procedure for the Technical Assessment Process, where applicable..

Error ID	Description	Sanction	Other action to be carried out by SEAI		
Is it accept	Is it acceptable to submit Technical Assessment Form?				
1	No BER published for this dwelling before Technical Assessment submitted to SEAI or published BER does not accurately reflect dwelling undergoing Technical Assessment				
2	Technical assessment form submitted when Technical Advisor or BER Assessor registration not active	Invalidate Technical Assessment.	Notify homeowner and Technical Advisor of invalidated Technical Assessment		
Technical A	Assessment Form content				
3 4 5	Homeowner name or contact details missing or incorrect Dwelling address, contact details or BER number missing or incorrect Technical Advisor name or BER Assessor number missing or incorrect Information missing from Technical Advisor				
6	Declaration: a) Missing confirmation that BER accurately reflects dwelling in current state or b) Current HLI missing or c) No confirmation they have carried out tasks required of Technical Advisor	Invalidate Technical Assessment if not corrected within 28 days of request.	Notify homeowner and Technical Advisor of invalidated Technical Assessment Request corrected technical assessment form from Technical Advisor. Satisfactory response must be received within 28 days.		
7	Costs of Technical Advisor work missing				
8	HLI projected post-upgrade value is a) missing (if upgrades required) or b) not meeting required HLI requirement for Heat Pump System grant eligibility or				

Page 22 of 23 V1.6

	c) not an accurate reflection of HLI basedon measures recommended in		
	Technical Assessment form		
(Checkbox showing whether measures requiredor not		
9 i:	sn't filled out in Technical Assessment		
	Details missing from fabric improvement		
10 N	Measures		
Т .	Technical Assessment incorrectly advises of		
	dwelling's grant eligibility for specified		
	measures.		
S	Signature or date missing for Technical Advisor		
12			
Professional (Conduct		
	Technical Advisor contravenes independence		
	requirements.	Terminate Technical Advisor Registration.	Notify Technical Advisor. Notify homeowners of
	Technical Advisor breaches professional	Invalidate Technical Assessment(s), as	invalidated Technical Assessment(s), where appropriate.
	conduct clauses in this document.	necessary.	
	echnical Advisor incorrectly informs Homeowner of		
	ne requirement to have a Technical Assessment		
	ompleted on their home		
	rance/Quality Control Process: Additional checks		
	Quality issues with either pre or post-upgradeBER	See BER Quality Assurance and Disciplinary	See BER QADP. SEAI may invalidate the TechnicalAssessment
	carried out by Technical advisor	Procedure ("QADP")	if the pre-upgrade BER is revoked.
	Technical Advisor fails to submit their copy of	The Technical Advisor Registration may be	
	Technical Assessment or files/calculations used in	terminated. Invalidate Technical Assessment(s)	Notify Technical Advisor. Notify homeowners of
	derivation thereof within 28 days of SEAI	as necessary.	invalidated Technical Assessment(s), where appropriate.
16 r	request.	Heat Pump System Grant application on hold	Notify Technical Advisor and homeowner. Homeowner to re-
		until a published BER for the dwelling shows	engage the/a Technical Advisor to identify shortcomings and
	Post Works BER does not meet HLI requirements	Heat Pump System grant requirements as met or	advise on how to meet heat pump system grant requirements,
	and/or heat pump systemefficiency requirements	grant offer expires.	or to forego the heat pump system and
17	,	grant oner expires.	technical assessment grant.
	The Technical Advisor has not complied withthe	The Technical Advisor Registration may be	Notify Technical Advisor. Notify homeowners of
	Technical Assessment processes detailed in	terminated. The Technical Assessment(s) may	invalidated Technical Assessment(s), where appropriate.
	this document.	be invalidated, as necessary.	, , , , , , , , , , , , , , , , , , , ,

Table 3: Technical Assessment Process: Quality Assurance Procedure

6.2 Desk Checks and Reviews

Desk checks of the Technical Assessment Forms will be carried out to confirm that basic requirements are met. Detailed reviews of Technical Assessments may be carried out as required. Selection for review will be determined at random, on the basis of the desk-check outcomes, or on foot of feedback received. As part of the review procedure, Technical Advisors may be asked to submit all data, calculations and documentation related to the Technical Assessment under review. The information submitted will be analysed in the context of all other information on the grant application available to SEAI, and the outcome of the review will be communicated to the Technical Advisor.

6.3 Sanctions and appeals

On being notified of an invalidated Technical Assessment or the deregistration of a Technical Advisor, the Technical Advisor can appeal to SEAI, within 14 days of the date of issue of the said notification. Any such appeal must include any evidence or factors which demonstrate that the notification is incorrect. Evidence that should have reasonably been submitted in the first instance may be deemed unacceptable on appeal.

Where an appeal is received by SEAI within 14 days of notification, SEAI will not invalidate the Technical Assessment / deregister the Technical Advisor until the appeal so submitted has been considered and a final decision made by SEAI on the matter.

Where no appeal is received by SEAI within 14 days of notification, a final decision will be made by SEAI to invalidate the Technical Assessment / deregister the Technical Advisor.

Where a Technical Advisor has been deregistered following the Quality Assurance Procedure detailed in Table 3 above, they may be required to resit the SEAI workshop for Technical Advisors referenced in Section 2.3 above prior to applying for re-registration. In extraordinary cases of repeated serious non-compliances, as defined in 6.4 deregistered Technical Advisors may not be permitted to resit the said workshop or apply to re-register as a Technical Advisor. Deregistration of a Technical Advisor's registration does not impact upon his/her BER Assessor Registration status, where that is otherwise active.

6.4 Summary sanctions and appeals

Notwithstanding the Quality Assurance Procedure detailed in Table 3 above, SEAI reserves the right, in administering the Better Energy Homes programme and protecting consumers, to suspend or terminate summarily the registration of a Technical Advisor in circumstances involving serious non-compliance with the requirements detailed in this document, on the following grounds:

- a) Failure by a Technical Advisor to attend a course of training or mentoring if required by SEAI or to complete satisfactorily such a training course or mentoring period;
- b) Failure by a Technical Advisor to comply with a direction issued by SEAI in accordance with this document;
- Failure by a Technical Advisor to carry out a Technical Assessment in a fit and proper manner, or failure to maintain or provide satisfactory data, documentation or records of any such assessment;
- d) The committing, or aiding the committing by a Technical Advisor of a contravention of the

Page 24 of 23 V1.6

- rules set out in this document; or
- e) The forming of an opinion by SEAI that a Technical Advisor has ceased to be capable of performing his or her functions in accordance with this document properly and efficiently.

Such circumstances involving serious non-compliance may include one or more of the following:

- Knowingly providing false information in or in support of a Technical Assessment;
- Repeated failure to ensure that a Technical Assessment includes an accurate assessment of the dwelling HLI in its current form and upgrades to bring the HLI to the required level;
- Carrying out a Technical Assessment clearly in breach of the requirements in this document;
- Failure to carry out an inspection on the dwelling when conducting the Technical Assessment;
- Undertaking works as a Technical Advisor when either the Technical Advisor registration or Domestic BER Assessor Registration is not active, suspended or deregistered;
- Bringing the Better Energy Homes programme into disrepute;
- Completing Technical Assessments using another Technical Advisor's registration details;
- Failure to inform the client that the Technical Assessment has been invalidated by SEAI if directed to do so by SEAI;
- Carrying out Technical Assessments using procedures, methodologies or software not approved by SEAI;
- Fraudulently altering documentation pertaining to a Technical Assessment.

Where, having regard to all the circumstances of the case, SEAI decides to proceed with a summary de-registration of the Technical Advisor, it will formally notify the relevant Technical Advisor of its preliminary decision, the proposed disciplinary action and reason for the same. Upon receiving the notification, the Technical Advisor can appeal as per section 6.3 Sanctions and Appeals.

In circumstances where the Technical Advisor is an employee and his/her Principal is involved in serious non-compliance with the requirements set out in this document, SEAI reserves the right to deregister the Principal. In such cases, the registration of all Technical Advisors working for the Principal may be revoked. Notification will be made in writing.

7 Required Reference Documents for Technical Advisors

Technical Advisors are required to read and familiarise themselves with the reference documents detailed in Table 4 below to ensure delivery of an effective and informed service to homeowners. An outline of the most relevant content to be considered by Technical Advisors is also included below, for ease of reference.

Document and link	How is it relevant to Technical Advisor		Key sections
Better Energy Homes Ho	meowner Guides		
Insulation grant	Details the basics of different insulation	•	Benefits and types of insulation
<u>homeowner guides</u>	measures as well as case studies. These	•	Case studies
	documents should be read by the homeowner,	•	Outline of technical considerations such as
	but the Technical Advisor will be well placed to		maintaining adequate ventilation etc

Page 25 of 23 V1.6

Î	assist them in understanding insulation	Questions for the homeowner to ask their
	measures.	insulation contractor
		How to obtain the grant and measures
Homeowner's guide to	Although not funded by Better Energy Homes	
<u>ventilation</u>	grants, home fabric/services upgrades offer a	Benefits of ventilation
	good opportunity to ensure the dwelling also	Options for background, permanent, purge and
	has adequate ventilation.	extract ventilation
Heat Pump System		Benefits of heat pumps
homeowner guide		How heat pump systems work
		Types of heat pump systems
	This document helps the homeowner	Guidelines for choosing your heat pump
	understand what a heat pump system is. The	Importance of good insulation
	Technical Advisor will help the homeowner	Questions for the homeowner to ask the heat
	understand the benefits of heat pump	pump supplier, designer and installer
	technology using this document.	How to obtain the grant and measures
Color Het Water	teermology using this document.	Benefits and types of solar thermal systems
Solar Hot Water		
<u>homeowner guide</u>	Useful information on Color Het Water Heating	Questions to ask your Solar thermal installer How to obtain the great and measures.
	Useful information on Solar Hot Water Heating	How to obtain the grant and measures
Heating Controls	Useful information on other energy saving	Benefits of heating controls and determining if
<u>homeowner guide</u>	measures. NB homes availing of the Heat	they're necessary
	Pump System grant will not eligible for the BEH	Types of heating controls
	heating controls grant at or after the time of	Questions to ask your heating controls installer
	application for the Heat Pump System grant.	How to obtain the grant and measures
How to apply for Home		Decide which measure to undertake
Energy Grants		Identify a registered contractor
		Apply for the grant
		Get the works done
	Overview of the grant process	Getting paid
Better Energy Homes Co	ontractors Technical Documentation	
Domestic Technical	Reference for Registered Contractors carrying	
	Reference for Registered Contractors carrying	Ventilation – understanding potential implications
Standards and	out works supported by SEAI's grant	 Ventilation – understanding potential implications of retrofit measures on internal air quality and
Standards and Specifications		
	out works supported by SEAI's grant	of retrofit measures on internal air quality and
	out works supported by SEAI's grant programmes and qualifying for enegy credits.	of retrofit measures on internal air quality and condensation.
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls.
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following,
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS:
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	 of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements U-values required for grant eligibility
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements U-values required for grant eligibility Solar contribution required from Solar
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements U-values required for grant eligibility Solar contribution required from Solar Thermal
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements U-values required for grant eligibility Solar contribution required from Solar Thermal Useful guidance on measures not covered
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements U-values required for grant eligibility Solar contribution required from Solar Thermal Useful guidance on measures not covered under Better Energy Homes but likely to
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements U-values required for grant eligibility Solar contribution required from Solar Thermal Useful guidance on measures not covered under Better Energy Homes but likely to reduce the HLI (e.g. floor insulation
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements U-values required for grant eligibility Solar contribution required from Solar Thermal Useful guidance on measures not covered under Better Energy Homes but likely to reduce the HLI (e.g. floor insulation upgrades) such as draught proofing,
	out works supported by SEAI's grant programmes and qualifying for enegy credits. It sets out the general competence, standards and specifications that Contractors must possess, and adhere to, in carrying out works under these programmes. Technical Advisors must understand if the measure they are recommending will meet the requirements of the Better Energy Homes programme, so the homeowner will know what type and level of funding they can apply for and which	of retrofit measures on internal air quality and condensation. Planning and protected structures – verifying that measures being recommended in the Technical Assessment aren't precluded by specific planning controls. Specific measures: Competency and standards. Key information in this section includes the following, with a useful summary table given in Appendix 2 of the DTSS: Relevant building regulation impacts Reference to other relevant standards, such as SR54 (see below) Insulation product specifications and certification Whole house insulation requirements U-values required for grant eligibility Solar contribution required from Solar Thermal Useful guidance on measures not covered under Better Energy Homes but likely to reduce the HLI (e.g. floor insulation

Page **26** of **23**

		Section on heat pumps detailing:
		 Required installer competence
		 HLI requirements for Heat Pump Systems
		funding
		 Product and installation requirements
		 Minimum test efficiencies and efficiency
		requirements in the final DEAP
		assessment
		o Relevant standards and guidance
		documents
		 Documentation requirements
Better Energy Homes	This document is a reference for Contractors	Section "Further requirements applicable to BEH
Contractor's Code of	wishing to carry out dwelling energy upgrade	measures" contains any programme-specific
<u>Practice</u>	works supported by SEAI's Better Energy	requirements to be met.
	Homes. It guides the contractor on the	
	conduct and practice requirements that they	
	need to follow when carrying out works for the	
	Better Energy Homes Programme. This	
	document must be followed in conjunction	
	with the Domestic Technical Standards and	
	Specifications (DTSS), which sets out the	
	general competence, standards and	
	specifications that Contractors should possess,	
	and adhere to, in carrying out works supported by the SEAI.	
BER Assessor Guidance	by the SLAI.	
	As well as understanding those decreases for t	he numbered of nublishing the area and nost wards
BER DEAP Manual and Survey Guide	=	the purposes of publishing the pre- and post-works
DEAP Methodology for	BERs, the Technical Advisor will refer to these d	•
Heat Pumps	Verifying the pre-BER accurately reflect Chapling the LILL before works	is the awening in its pre-grant state.
ileat Fullips	Checking the HLI before works	and the title and identifying the most increaseful
	1 = 1 : 1	neasures on the HLI and identifying the most impactful
	measures in reducing dwelling heat loss	
	 Understanding the impact of heat losse performance 	es, heat demand and hot water on heat pump system
	 Checking post-works BER HLI and heat 	numn system performance
	Table 4: Essential Boading for Tochn	

Table 4: Essential Reading for Technical Advisors

In addition to the above, SEAI considers that the following documents are useful for Technical Advisors to understand requirements applicable to measures they are recommending in more detail. These documents are extensively referenced in the Domestic Technical Standards and Specifications outlined in Table 4 above:

- S.R. 54 Code of Practice for Energy Efficient Retrofit of Dwellings
- Building Regulations various parts Technical Guidance Documents

Page **27** of **23**